

## Training

- WILIUG should have local training sessions / Locally offered training eg. Load profile training /Local module training / Hands on training opportunities
- INNOVATIVE give online WEBEX training rather than sending rep
- Integrating training on books and electronic resources
- Training topics: Photos in lib. Records ; WebPac pro – additional training for tech. svcs., WebBridge- training or Ill presentation ; Authority control-how it works
- Opportunities to shadow others
- Share training ideas within the group, materials, train the trainer
- Can we collect names of who's interested in various training opportunities innovative doesn't offer locally & WILIUG organize to have trainer come out

## Communication

### Listserv

Better way to be alerted to new additions to clearinghouse  
Can IUG items be repeated on the WILIUG listserv?  
Keep group updated about big conferences

### Wiki

Create a WIKI for WILIUG members – What you're doing at your library  
Cool things you've done type of things  
Wiki with details of members, "brag book" (this is how we did X), mistakes & lessons learned  
Can we collect names of who's interested in various training opportunities innovative doesn't offer locally & WILIUG organize to have trainer come out  
Share training ideas within the group, materials, train the trainer  
Knowing how other people are using the system, sharing knowledge

### Directory (part of wiki?)

Ways to get to know people – who does what? Knowledge base.  
Database of people who are willing to help  
Updated list of modules of what all of the libraries are using  
Functional experts – local – who can be called for questions  
List of members with modules  
Knowing who to ask at member libraries – how they did whatever cool customizations they did  
More specific details of members (who's using electronic invoicing, etc.)  
List of members and what modules they are using  
List of functional experts (local) who could be called with questions  
List of modules that other WILIUG members are using

## Communication – Misc.

- Information on new releases and what to expect – IMPACT
- More explanation of enhancements once they are available, more support with updates

## Programming

- Presentations by Innovative in cooperation with individual libraries to maximize knowledge base. / Presentations by Ill with member libraries to combine Ill knowledge with practical user experience
- Bringing really good IUG programs here.

### Program topics:

- Presentations on the next new stuff that's coming out
- Brainstorm on how they present new modules and get budgeting for products – How to defend new purchases to administration
- Web Management Reports
- Collection Analysis and Statistics
- System Audit / Analysis
- Electronic access to journals
- Millennium reports are problematic
- Determine problems in tracking down bugs
- How do we integrate training in books & computers for a diverse clientele
- Electronic access to journals, everyone wants it. Small libraries have no room for (print?) journals. WILIUG should offer training re: various services (electronic subscriptions?) – what's out there, how does it work
- Millennium vs. text-based. How do we get text-based people to migrate to Millennium
- Best practices sessions
- National IUG speaker at WILIUG meeting
- How do you decide which enhancements are worth the pricetag
- Brainstorming on what do we want Ill to do for us in 3 years
- Continue updating us about big conferences like IUG (not everyone can go)

## Miscellaneous

- Manual is awful / needs work
- 37 statuses not enough
- Local meetings are helpful, able to network & pick up ideas
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