

## WILIUG Spring Meeting Morning Session Minutes

The Spring 2004 Wisconsin/Illinois Innovate Users group meeting was hosted by Carroll College in Waukesha, WI.

The morning began with opening remarks by Jenny Schmidt from SWITCH.

Jenny introduced Dr. Lelan McLemore, Carroll College's Library Director, who welcomed the WILIUG guests.

Jenny then introduced several members who gave summaries and highlights from the national IUG conference held in April 2004.

Margaret Jasinski from Arlington Heights Memorial Library, IL, discussed the Enhancement Process from a Functional Expert's Point of View: How and Why to Submit Enhancement Ideas. Refer to Enhancements General Update Forum handout.

- access the enhancement request form via the web page to submit ideas
- 25 functional experts filter through submitted ideas and discard those that are already being planned or are in process of being implemented
- after a preliminary acquisition ballot of the remaining ideas, a final ballot is posted online
- Margaret explained that this time around the experts worked with a partner from another area to discuss ideas
- Get involved! Submit ideas!

Jim Gingery from Milw. County Federated Library System, WI, was next, speaking on the Effective Use of WebOPAC and PERL in Our Libraries. Refer to the WebOPAC and PERL handout.

- Jim reported on the WebOPAC Design and Options workshop he attended.
- Mentioned were some recommendations presenter Dinah Sanders gave, such as taking the WebOPAC tutorial offered on the CSDirect website, viewing the source code from other Innovative libraries' catalogs, and reading Castro's *HTML for the World Wide Web* (5<sup>th</sup> edition)
- Go to the CSDirect website to review Dinah Sanders presentations and others on WebOPAC, Using StyleSheets, etc.
- Jim also spoke on Martha Driscoll's program on PERL

Heidi Bruss from Suburban Library System, IL, reported on Ask the Circ Experts and Public Library Forums.

- The Ask the Circ Experts panel discussed looking for ways to reduce mousing (macros and/or touch screen layovers may help this), holds limited by material type, and I-types for multi-part items.
- Heidi gave summaries of the Public Library forums. She mentioned the Consortia Holds Task Force being formed to discuss holds in the consortia environment.

Jim Mumm from Marquette University Law Library, WI, discussed the Serials Forum and Acquisitions Forums. Jim went through the many questions that the panels discussed at these forums.

Bill Topritzhofer, from the SWITCH Libraries discussed the latest technology trends and changes regarding networking, access to electronic materials, security, and web services.

Diane Lewin, regional representative for Innovative Interfaces, Inc., then outlined new features of Millennium Silver and discussed two other Innovative products, WebBridge and MetaFind.

1. Millennium Access Plus (MAP) allows for enhanced access to information navigation system. There are three components of MAP: MetaFind, WebBridge, and Web Access Management.
  - Meta Find: allows for single search of multiple web-based databases and the results are integrated and linked to the resource, resources are then grouped by subject, etc.
  - Advanced and Simple searches are available
  - The search box is customizable
  - User certification necessary for licensed databases, works with EZProxy, etc.
  - Your library controls the look and feel of the interface
  - Ability to generate usage statistics, add or delete resources when necessary, and export records (email, save, etc.)
2. WebBridge is a web-linking product. Ability to link from web OPAC, staff Millennium modules, or external origins (databases, open URL's, etc.)
  - From Web OPAC: click on icons on search screen to access other resources or search other databases, websites, etc., as your library dictates
  - From Millennium staff modules: In the Millennium staff modules, click on the WebBridge icon for other resources
  - From external origins: in a database search, click on the link from the citation to a list of resources that could include library catalog, full-text resources, etc.
3. Web Access Management is a management interface that allows the library to edit categories, origins, etc.
  - Can also be used to compile statistics and to find articles
  - Origin must be open-URL enabled and the target can be any web-based resource
  - Tutorial is available.

### Millennium Silver Features

#### Circulation:

- All "front desk" functions in one screen
- Ability to perform functions from different entrance points
- Increased flexibility re: what functions are available to who
- Customizable notices
- Courtesy notices (for when item will become overdue)
- Ability to add message at checkout
- Display of patron contact information with hold notices

#### General:

- Multilingual
- Easy transition to self-serve models
- Materials booking
- Ability to send email from address in record
- Subject line available for email notices
- Print to locally attached printer
- Reading History optional by library, patrons can opt to delete entries, available through web OPAC
- Additional products available

### New Products

- E-commerce: patrons can pay fines and donations to Friends' groups can be made via credit card, able to add service charge, library must be set up with VeriSign and bank, etc. to utilize this feature
- Mobile Collections: use with traveling collections for gathering into collections and easy transfer
- Online patron registration: Patrons can register for library card/borrowing privileges via a form on WebOPAC, customizable by library, library determines patron privileges, optional email features

### Cataloging

- Guicat options brought in
- Verification code explanation

### Acquisitions

- Lots of new features and enhancements

Diane also mentioned new wireless workstation options, but wasn't able to go over it thoroughly due to lack of time. She pointed to CSDirect presentations on the enhancements for further information.

Diane Lewin's presentation was followed by lunch and a planning session.